

Baked in Success: Ruidoso Bakery-Café Rises with SBA 504 Loan

By Damon Scott, Finance New Mexico

If you whisk together hard work and passion and then throw in an effective loan program, your chances for small business success will likely be high. Those ingredients came together in Ruidoso, where Steven and Marie Gomez operate the Cornerstone Bakery & Café.



Cornerstone serves up a wide variety of bakery items — cookies, muffins, pies, cakes, and New Mexico traditional goods such as biscochitos — along with catering that supplements the full breakfast and lunch menu. The Gomezes were long-time loyal customers of the cafe before buying the business in 2010.

“I am a realtor by trade and had planned on owning this business as a hobby,” said Steven. “It only took me about six months to realize that this was much more.”

The couple threw themselves into the business, building on the core capabilities that had made it a success. And then, four years of double digit sales growth made it clear that they needed more space. “We felt like we were at a point of diminishing returns,” said Steven. “We had many locals who no longer would try to get in because the wait for a table was too long.”

The couple found a building at 1712 Sudderth Drive and started looking for financing options.

Ingredient for growth

The Gomezes learned about New Mexico-based Enchantment Land Certified Development Company through their long-time banker at First National Bank in Ruidoso. Other banks had turned the couple away because of the “higher risk of [loaning to] the restaurant industry,” Steven said.

Deborah Romero, senior commercial loan officer at First National Bank in Alamogordo and a participant of the loan committee, said that by partnering with ELCDC on the U.S. Small Business Administration’s 504 loan, the bank was able to mitigate risk and do the loan.

The SBA 504 is designed to assist with financing fixed assets. Funds can be used for small business expansion and improvements — things like construction and the purchase of commercial real estate or equipment.

ELCDC specializes in helping small businesses navigate the SBA 504 loan program. The nonprofit organization typically provides 40 percent of the loan total, the bank provides another 50 percent and the borrower comes up with 10 percent. Loan terms are 10, 20 or 25 years, depending on what it is being financed, and are designed to allow the business to retain working capital.

Don Panagrossi, who has been helping ELCDC customers navigate the 504-loan process since 2002, said the SBA’s portion of the financing includes a long-term and a fixed rate. “Those are just two features that make the SBA 504 loan program so attractive to businesses from small villages like Ruidoso to larger metros like Albuquerque,” he said.



Romero said the financing partnership between First National and ELCDC worked well. “It was a good working relationship,” she said. As a result, “Cornerstone is doing really well.”

Besides helping Cornerstone grow into a new space, the loan allowed the cafe to offer more to its customers. The business now employs 40 full-time workers — about double the number at the previous location — and added a drive-thru window and online ordering that have increased customer convenience.

“The loan and space will allow us to continue to grow for many years to come,” said Steven, who praised ELCDC for its help.

“The level of knowledge and guidance from Don was spectacular,” he said. “I needed some serious handholding during this transition in our business. I was pleased with the initial process and the continued communication and follow through all the way to the end. Our project had a few delays [caused by the] construction project. I greatly appreciated the patience from ELCDC,” he said.

To learn more about ELCDC and the SBA 504 loan, visit www.elcdc.com. Reach a First National Bank lender at www.fnb4u.com. For sweet and savory food from Cornerstone Bakery and Cafe in Ruidoso, visit www.cornerstonebakerycafe.com.

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